



*U.S. Consumer Product Safety Commission – Recall Alert w/ Health
Canada*

Recall Date: January 14, 2016

Recall Number: 16-721

School Specialty Expands NeoRok Stools Recall Due to Fall Hazard (Recall Alert)

<http://www.cpsc.gov/en/Recalls/Recall-Alerts/2016/School-Specialty-Expands-NeoRok-Stools>

Recall Summary

Name of Product: Classroom Select NeoRok Stools

Hazard: The stool can break during use, posing a fall hazard.

Remedy: Refund

Consumers should immediately stop using the recalled stools and contact School Specialty for a full refund or merchandise credit. Consumers who received replacement stools in the previous recall should also contact the School Specialty for a full refund or merchandise credit. School Specialty is contacting consumers directly.

Consumer Contact: School Specialty toll-free at 877-204-3948 from 8 a.m. to 5 p.m. CT Monday through Friday or online at www.schoolspecialty.com and click on Product Recalls on the bottom right.

Recall Details

Units: About 6,000 (About 1,350 were [recalled](#) in June 2015. In addition, about 800 were sold in Canada)

Description: This recall involves new and previously recalled 18-inch tall and 20-inch tall Classroom Select NeoRok Stools with a tilting and rocking feature, for use by children in the classroom. The stools have a round black rubber seat insert with a solid color plastic seat and black rimmed base. The Classroom Select logo is printed on one side of the base and the NeoRok name is printed on the other side of the base. The stools were sold in 12 colors: Cardinal (red), Claret (maroon), Ebony (black), Imperial (blue), Lilac (purple), Marine (navy blue), Nickel (silver), Paprika (orange), Periwinkle (light blue), Pistachio (green), Saffron (yellow) and Slate (gray). Recalled 18-inch stools are item number 1496340 and recalled 20-inch stools are item number 1496342.

Incidents/Injuries: School Specialty has received a total of nine reports of stools breaking during use, including one report involving a concussion.

Sold at: Classroom Direct catalogs, School Specialty Furniture and Equipment catalogs, School Specialty Education Essentials catalogs, School Specialty Early Childhood catalogs, and on www.schoolspecialty.com from May 2015 through November 2015 for between \$105 and \$115.

Manufacturer: School Specialty Inc., of Greenville, Wis.

Manufactured in: United States

Note: Health Canada's press release is available at [http://healthy Canad ians.gc.ca/recall-alert-rappel-avis/hc-sc/2016/56588r-eng.php](http://healthy Canadians.gc.ca/recall-alert-rappel-avis/hc-sc/2016/56588r-eng.php).

Photos

School Specialty NeoRok stool



20-inch and 18-inch tall stools are being recalled

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals -

contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter [@USCPSC](https://twitter.com/USCPSC) or by subscribing to CPSC's [free e-mail newsletters](#).

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: (301) 504-7908

Spanish: (301) 504-7800