



SAFETY RECALL INSTRUCTIONS

June 5, 2015

Dear Sir or Madam:

You previously received a Recall Notice through e-mail or a letter sent by care of the United States Postal Service. We notified you of a recall of certain stools manufactured by School Specialty, Inc. This recall is being performed by School Specialty, Inc. Our records indicate that you may have purchased a Classroom Select NeoRok Stool (15", 18" or 20") which is subject to this recall. The recalled products were sold by School Specialty or Classroom Direct under the following item numbers: 15"--1496633, 18"--1496340, 20"--1496342. The units were shipped during May 2015. If you purchased one of these sizes, this box contains your replacement unit(s) and instructions for the return of your current unit(s). This recall does NOT include the 12" stool (School Specialty item #1496631).

Health Canada has been made aware of the recall, but is not requiring that a formal recall take place. The recall is being conducted because of a safety concern involving the possibility of breakage inside the stool cylinder. Although there have been no reports of injuries, out of an abundance of caution we are issuing this voluntary recall. The errors being made in the assembly process have been corrected and this is your replacement unit.

Instructions:

1. Please pack your current/old unit(s) into the boxes containing your replacement unit(s).
 - a. Your replacement unit(s) has a "Recall Replacement" sticker on it.
 - b. We have included a prepaid shipping label.
 - c. Please affix it to the box over the original shipping label.
2. Be sure to cover any old bar codes or black them out using a black marker.
3. Please contact Purolator at 1-888-SHIP-123 to arrange for product pickup or drop the boxes at your nearest facility. The shipping is prepaid by Classroom Select.
4. Please complete the return shipment immediately after receiving your replacement unit(s).
5. You must complete the recall return within one week after your receipt of the replacements, or you will be additionally billed for your new units.

Questions about these instructions or the safety recall?

Visit www.schoolspecialty.com/product-recall or Contact School Specialty between 8AM and 5PM CST, Monday through Friday at: 877-204-3948

We apologize for any inconvenience and appreciate your assistance in conducting this recall.

Recall Notice at:
www.schoolspecialty.com/product-recall

This document was included in boxes containing your replacement product pursuant to a safety recall notice.